The FreshWater® Mineral Spa Sanitizer comes in two parts, the main body and the handle.

**ACTIVE INGREDIENTS:** Metalic Silver** ……………............0.92%
**OTHER INGREDIENTS .............99.08%
**TOT AL ………………………..........  100.00%

**CAUTION**

In the unlikely event that a cartridge breaks, mineral media should not be ingested by humans or animals as it may cause gastric distress.

**FIRST AID**

If ingested: Call the Poison Control Center or a doctor immediately for treatment advice.

**STORAGE/DISPOSAL**

Storage - Store in areas inaccessible to small children.
Disposal - After 4 months of use, discard cartridge in household trash.
Do not save the cartridge for re-use. The cartridge is manufactured with mineral sealed media inside.
In the unlikely event a cartridge breaks, remove it and vacuum out any media introduced into the spa water.

**DIRECTIONS FOR USE**

It is a violation of Federal Law to use this product in a manner inconsistent with its labeling. See Owner’s Manual inside box for directions for use.

CHANGE THIS CARTRIDGE EVERY 4 MONTHS

Use of this cartridge for longer than 4 continuous months will void the warranty. Discard this cartridge at the end of 4 months.

**KEEP OUT OF REACH OF CHILDREN**

CAUTION
See back panel for additional precautionary statements.

EPA Reg. No. 67712-15-73081
EPA Est. No. 91105-MEX-1
Net Contents: 98 grams (0.22 lbs.)
Spa Capacity: Up to 500 gallons
Safety Instructions

**Important Information**

FreshWater Mineral Spa Sanitizer has been designed to sanitize spas up to 500 gallons.

### ATTENTION

Failure to heed the following can result in permanent injury or drowning.

**Equipment Under Pressure**
- Always turn spa off prior to installing or changing FreshWater Mineral Spa Sanitizer. Your spa system is operated under pressure and the pressure must be released before you begin work. Please see your spa owner’s manual for further instructions.

**Prevent Child Drowning**
- Do not let anyone, especially small children, sit, step, lean or climb on any equipment installed as part of your spa’s operational system.

**Low Chlorine Recipe**
- You must strictly follow the FreshWater Mineral Spa Sanitizer recipe included in this manual to maintain proper water chemistry and avoid health hazards. Failure to follow these instructions can lead to sickness from bacteria and other noxious organisms.

### CAUTION

**Precautionary Statement**

**Hazards to Humans and Domestic Animals**

**Caution:**
In the unlikely event that a cartridge breaks, mineral media should not be ingested by humans or animals as it may cause gastric distress.

**First Aid If Ingested:** Call poison control center or doctor immediately for treatment advice.

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The FreshWater Mineral Spa Sanitizer is designed only for residential portable spas.
We ask you to take the time to get familiar with this manual.

Thank you for purchasing FreshWater Mineral Spa Sanitizer. We believe the more you know, the more enjoyable your family’s bathing experience will be – and the more you will reduce the time, effort and cost of maintaining your spa. Spa owners who switch from conventional chemical programs to the FreshWater Mineral Spa Sanitizer spend less time maintaining their spa. Every spa has its own characteristics of water type, amount of sunlight, etc. The recipe included in this manual will help insure good water quality for your spa. Remember, your dealer can provide professional advice and service.

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Directions for Use:

It is a violation of Federal Law to use this product in a manner inconsistent with its labeling.

FreshWater Mineral Spa Sanitizer Compatibility

Important: When converting either a biguanide or bromide-treated spa to FreshWater Mineral Spa Sanitizer, the spa must be completely drained and refilled. Then follow this product start-up procedure below.

Attention: Not to be used with product containing biguanides. If these products are being used, be sure to drain and refill with fresh water.
Start-Up

Before starting up a new FreshWater Mineral Spa Sanitizer, clean debris and algae out of the spa and spa equipment.

Important: Do not install this product until the spa water is clean and chemically balanced.

- Balance spa water before installing FreshWater Mineral Spa Sanitizer.
  - pH: 7.2-7.6
  - Calcium hardness: 200-400 ppm
  - Total alkalinity: 80-120 ppm
  - Total Dissolved Solids (TDS): 300-2000 ppm

Consult with your dealer and spa owner’s manual for specific water balance instructions.

Balance the Water

To find out if your spa water is balanced:

- take a water sample to your dealer to be tested regularly, or
- ask your dealer to recommend a spa test kit for water balance.

<table>
<thead>
<tr>
<th>Element: pH</th>
<th>Range: 7.2-7.6</th>
</tr>
</thead>
<tbody>
<tr>
<td>If too low:</td>
<td>The surface of your spa can become etched. Metal parts in the pump and plumbing will corrode.</td>
</tr>
<tr>
<td>How to fix:</td>
<td>Add pH increaser.</td>
</tr>
<tr>
<td>If too high:</td>
<td>“Scale” forms on the surface of your spa. The water can become cloudy. Equipment can be damaged.</td>
</tr>
<tr>
<td>How to fix:</td>
<td>Add pH decreaser.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Element: Calcium Hardness</th>
<th>Range: 200-400 ppm</th>
</tr>
</thead>
<tbody>
<tr>
<td>If too high:</td>
<td>Rough, discolored deposits (“scale”) will form on the spa surface and inside spa equipment.</td>
</tr>
<tr>
<td>How to fix:</td>
<td>Drain or dilute the spa water. Consult your dealer.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Element: Total Alkalinity</th>
<th>Range: 80-120 ppm</th>
</tr>
</thead>
<tbody>
<tr>
<td>If too low:</td>
<td>It provides no buffer so that you constantly get fluctuating pH readings, which can damage equipment and spa surfaces.</td>
</tr>
<tr>
<td>How to fix:</td>
<td>Use an alkalinity increaser.</td>
</tr>
<tr>
<td>If too high:</td>
<td>The water becomes cloudy or milky white.</td>
</tr>
<tr>
<td>How to fix:</td>
<td>Add acid to bring alkalinity down.</td>
</tr>
</tbody>
</table>
Install the Product

1. **Drain and refill your spa.** Balance water per spa manufacturer guidelines.

2. **Install the FreshWater Mineral Spa Sanitizer** after water is balanced. Refer to Assembly and Installation Diagrams below for instructions regarding your particular model’s installation.

3. **Superoxidize** the spa water with an EPA registered source of chlorine according to manufacturer’s instructions to burn off contaminants and activate cartridge.

   **Important: Initial superoxidation with dichlor is required to burn off contaminants and activate cartridge.**

4. **Run spa** according to recommendations supplied to you by the manufacturer of your spa.

   - Add 1.5 tablespoons of dichlor to spa per 250 gallons (approx. 1000 liters). **Note:** 1.5 tablespoons is approximately 3/4 oz or 24 grams.
   - Do not enter the spa if the free available chlorine residual is over 5 ppm.

Assembly and Installation Diagrams

**Note:** This product is designed to fit most portable spas. Watkins Wellness assumes no liabilities for the product if installed in any way other than the methods described in this manual.

The FreshWater Mineral Spa Sanitizer comes in two (2) parts, the main body (A) and the handle (B).

1. **Attach the handle to the main body** to create a single device as shown.

---

1. Sodium dichloro-s-triazinetrione dehydrate
2. **Remove cap** from filter standpipe.
3. **Drop sanitizer into filter standpipe**, handle up as shown.

4. **Replace cap** onto filter standpipe.
Low-Chlorine Recipe

Ingredients:

• FreshWater Mineral Spa Sanitizer
• Non-chlorine oxidizer (MPS$^2$)$^3$
• Freshwater MPS Test Strips$^4$, or equivalent (MPS$^2$, pH, total alkalinity)
• pH, hardness and total alkalinity adjusting chemicals
• Dichlor$^1$, EPA registered source

When: What to do:

Every day Run spa according to recommendations supplied to you by the manufacturer of your spa.

Before each use Test the water with the Freshwater MPS Test Strip (or equivalent). If the MPS$^2$ level is low, add 1 tablespoon of MPS$^2$ to spa per 250 gallons (approx. 1000 liters). Note: 1 tablespoon is approximately 1/2 ounce or 16 grams.

Use the Freshwater MPS Test Strip (or equivalent) to test the spa water after each addition of MPS$^2$. If the test strip indicates levels below the OK range, add 1 tablespoon MPS$^2$ to spa per 250 gallons and re-test.

Enter spa only after test strip indicates a sufficient level of MPS$^2$.

After each use Add 1 tablespoon of MPS$^2$ to spa per 250 gallons (approx. 1000 liters).
Once per week Adjust the pH, total alkalinity, and hardness as needed. A convenient way to test pH and total alkalinity is the use of Freshwater MPS Test Strip.

Every 4 months Drain and refill your spa. Replace FreshWater Mineral Spa Sanitizer and repeat sanitizer start-up.

As needed Shock treat with 1.5 tablespoons of an EPA registered source of dichlor per 250 gallons (approx. 1000 liters) to remedy problems which may occur when bathing loads are high, when successive MPS test strip reading indicate high demand, when water appears hazy or dull, when unpleasant odors or eye irritation occur, after heavy wind and rainstorms or if foam develops.

Note: As an alternative to MPS, an EPA registered source of dichlor may be substituted: 1 tablespoon dichlor = approximately 3 tablespoons MPS.

Important: Perform start-up procedures for spas which have been unused or unattended. The FreshWater Mineral Spa Sanitizer is not to be used with products containing biguanides. If these products are being used, BE SURE TO DRAIN AND REFILL SPA WITH FRESH WATER.

1 Sodium dichloro-s-triazinetrione dehydrate
2 Potassium peroxymonosulfate
3 MPS may cause a lowering of the pH and total alkalinity of your spa water. Please monitor pH and total alkalinity at least once per week and adjust accordingly.
4 Freshwater MPS Test Strips are available at your local dealer.
Provide Filtration/Circulation

<table>
<thead>
<tr>
<th>To manage:</th>
<th>You need to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation</td>
<td>Follow the manufacturer’s directions for keeping the circulating pump in good working order and operate it at least four (4) hours a day. Consult your dealer for optimum run times.</td>
</tr>
<tr>
<td>Filtration</td>
<td>Check the spa’s filter periodically and clean it as recommended by the manufacturer.</td>
</tr>
</tbody>
</table>

Product Replacement Intervals

Use the month indicator decal to identify the date on which the cartridge should be replaced. Always turn spa off prior to installing or changing FreshWater Mineral Spa Sanitizer. Your spa is operated under pressure and the pressure must be released before you begin work. Please see your spa owner’s manual for further instructions.

A cartridge lasts four (4) months. The cartridge should not be used longer than four (4) months.

Disposal

After four (4) months of use, discard FreshWater Mineral Spa Sanitizer in the household trash. Do not save the cartridge for re-use. The cartridge is manufactured with the mineral media sealed inside. In the unlikely event a cartridge breaks, remove it and vacuum out any media introduced into the spa.
Limited Warranty

FRESHWATER MINERAL SPA SANITIZER LIMITED WARRANTY

The limited warranties contained within this document are the only warranties given with your FreshWater Mineral Spa Sanitizer and supersede any prior warranties. All other warranties, expressed or implied, including the implied warranty of merchantability or the implied warranty of fitness for a particular purpose are hereby disclaimed. Our sole obligation under this warranty, and the purchaser’s sole remedy, is limited to repair or replacement of the FreshWater Mineral Spa Sanitizer. The FreshWater Mineral Spa Sanitizer warranty applies to the original owner only.

THE LIMITED WARRANTIES OF THE FRESHWATER MINERAL SPA SANITIZER

FreshWater Mineral Spa Sanitizer is warranted to be free of defects in materials and to perform satisfactorily for a period of four (4) months from the date of purchase. FreshWater Mineral Spa Sanitizer is warranted not to cause staining in your spa. This limited warranty requires that you exercise reasonable care of your spa and keep water in balance at all times. This limited warranty does not cover discoloration to chromium fittings. This warranty does not cover cartridges used with any biguanide products, such as BaquaSpa, Bacquacil, or soft swim. If the cartridge is defective and does not perform satisfactorily for the entire four (4) months, we will replace the cartridge.

EXCLUSIONS FROM WARRANTY

FreshWater Mineral Spa Sanitizer is designed for use on residential portable spas up to 500 gallons. If it is used in any other application, the warranty is void, and the purchaser and/or spa owner releases the manufacturer from any and all claims related to the use of the FreshWater Mineral Spa Sanitizer.

This warranty does not cover problems arising in whole or in part from purchaser’s negligence, misuse or abuse, improper maintenance or storage, accident, improper installation, improper application, failure to follow all appropriate safety precautions, acts of God, abnormal weather conditions, damage from plants or animals, and improper use of chemicals.

This warranty specifically excludes all incidental or consequential damages, except where state law requires them to be paid. This warranty gives you specific rights. You may have other rights that vary from state to state.

TO SUBMIT A CLAIM

Report claims to Watkins Wellness at 800-999-4688. Only the original purchaser may submit a claim under this limited warranty. Claims must be accompanied by an original purchase receipt.
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>What to look for</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cloudy water</strong></td>
<td>Spa filtration</td>
</tr>
<tr>
<td>Frequently caused by</td>
<td>Slow filter turnover rates</td>
</tr>
<tr>
<td>improper start up.</td>
<td>See section on Start Up and Install the Cartridge.</td>
</tr>
<tr>
<td><strong>Algae growth</strong></td>
<td>Hazy spa water; may have slightly green appearance.</td>
</tr>
<tr>
<td><strong>Unbalanced water</strong></td>
<td>1. High hardness 2. High TDS (total dissolved solids) 3. High pH 4. High total alkalinity</td>
</tr>
<tr>
<td><strong>Algae</strong></td>
<td>Green or white algae</td>
</tr>
<tr>
<td>Algae may be caused by</td>
<td>Pea green to white color; attaches to spa walls, sometimes colors the entire body of water.</td>
</tr>
<tr>
<td>insufficient levels of</td>
<td>Note: Do not use algae treatments containing either copper or sodium bromide.</td>
</tr>
<tr>
<td>oxidizer and/or inadequate water circulation.</td>
<td></td>
</tr>
<tr>
<td><strong>Stains</strong></td>
<td>Blue/green</td>
</tr>
<tr>
<td>Copper or iron from spa equipment corrosion or water supply</td>
<td></td>
</tr>
<tr>
<td><strong>Red/brown</strong></td>
<td>Iron or manganese from equipment corrosion or water supply.</td>
</tr>
<tr>
<td><strong>Black</strong></td>
<td>Manganese in water supply.</td>
</tr>
<tr>
<td><strong>Metal tarnishing</strong></td>
<td>High native mineral content in water; unbalanced water</td>
</tr>
<tr>
<td><strong>Scale</strong></td>
<td>Crusty deposits</td>
</tr>
<tr>
<td>High pH and high total alkalinity</td>
<td></td>
</tr>
<tr>
<td>on spa surfaces</td>
<td>High TDS (total dissolved solids) or high hardness</td>
</tr>
</tbody>
</table>
Treatment

1. Backwash and clean filter.
2. Run filter for 24 hours.
3. Increase run time per day.

Superchlorinate water with EPA registered source of dichlor¹ according to manufacturer’s instructions.

Balance the spa water.

1. Check pH and adjust if necessary
2. Superchlorinate water with EPA registered source of dichlor¹ according to manufacturer’s instructions.
3. Repeat steps 1 and 2 until algae is gone.

1. Adjust pH and total alkalinity to ideal ranges.
2. Vigorously brush stained areas.
3. Add sequestrant.
4. Run filter.
5. Twelve hours later, superchlorinate the spa.
6. Test and balance water.
7. Test spa water for dissolved metals.

Clean with soft cloth and mild detergent.
Test water for minerals; use a sequestrant; maintain water balance.

Adjust pH and total alkalinity to ideal ranges.

1. Replace a volume of spa water with water low in hardness and dissolved solids.
2. Use sequestrant to prevent scale buildup if high hardness is a continuing problem.
3. If remedial action has been taken, and problem still persists, drain and refill spa.

¹ Sodium dichloro-s-triazinetrione dehydrate